

LEIGH FLORIST, LLC - Wedding Policies and Terms

Initial Deposit: To hold the date for our services, we require a deposit which is specified on your original proposal. This deposit will be applied towards your wedding flowers at the date of your wedding, but is non-refundable should you cancel for any reason at any time.

Final Payment Terms: Three weeks prior to the wedding, we require that your wedding flowers are 100% paid in full. Payments should be made by check to Leigh Florist LLC, and mailed to 400 Amherst Rd Audubon, NJ 08106. Credit card payments are also accepted with an additional 3% credit card processing fee added to your balance.

Changes to Your Order:

For changes made more prior to the three weeks before your wedding: We will adjust your final payment amount due and reflect those changes. If you are removing items from your order, and have already made your final payment, then I will issue you a refund for the difference. If you are removing items from the original order, you may be responsible for the cost of specialty items specifically for your wedding that Leigh Florist, LLC has already purchased.

Last minute changes within three weeks or less to your wedding: Refunds shall not be permitted for items removed from your order after this date. Leigh Florist, LLC will apply equal dollar amount and/or flowers pre-ordered and incorporate the elements into your wedding designs. You are however able to add additional items needed right up to the wedding date as long as they are reasonable and available. Reasonable requests include: additional boutonnieres, centerpieces, corsages, and the like. We reserve the right to determine which requests are reasonable on a case-by-case basis.

Substitutions:

We reserve the right to make substitutions in the event the flowers received are not of the quality suitable for your wedding. In this case, the integrity of the proposed color scheme will be maintained and flowers of equivalent value will be used.

Cancellation: Should your wedding be canceled for any reason at any time, all deposits and payments paid to us are non-refundable. For Postponement please provide us with information 60 days prior to your original event date. We will do our best to accommodate your requested date change. Please note, Event date changes upon approval may also affect the design plan including pricing and availability.

*For any reasons beyond our control, (including but not limited to Acts of God, National Emergencies, Acts of War, or travel regulation or restrictions) we are unable to perform our obligation, the non performance is excused with no obligation.

Planning and Communication: Please do not hesitate to voice all your questions and/or concerns. Communication is very important and I want to create the wedding-day flowers you have always pictured. Please note that you are responsible to provide event color swatches and inspiration photos to insure accuracy. Please keep us up to date with any changes to your wedding plans and your flower order, and plan to schedule a final review meeting either in person or by phone four to six weeks before your wedding

Our Guarantee: The guarantee for your flowers is as follows: Leigh Florist LLC provides a written wedding design plan for you in detail, listing all your preferred flowers and requests. These requests will be my first priority and I will complete your wedding dreams to the best of my ability. Often flowers simply grow in a color shade darker or lighter, smaller or bigger, taller or shorter. You understand that due to the nature of the product, sizes and colors may vary from week to week. Should changes be necessary, I will use my discretion and substitute flowers with a similar look and color.

Delivery, Set up, and Pick up: Leigh Florist LLC, will deliver to all locations as specified on your day of delivery section of your plan to set up your flowers, and will pick up your rentals from the venue after your wedding. You are responsible for confirming and providing information for the day of delivery schedule found on your design plan.

Event Conditions:

As your florist and decorator we do not assume any responsibility for outdoor conditions, including weather and changes in the weather. In the case of an outdoor event you as the client assume responsibility of the exposure to the elements including wind and sun. We will do our best to secure all props, arches and décor within in the environment provided. All of our décor is impermanent and movable, it can be secured but is not guaranteed due to unpredictability and variables associated with weather and outdoor elements. All outdoor environments will be assessed in a case by case basis at the time of set up. We will requests a rain plan be provided in the case the event will not be held outside. You will be responsible to notify your event venue location along with us to coordinate these changes prior to the event set up time.

Material Rental: Vases, Candle Holders, Stands, etc. are available for rent through Leigh Florist LLC. All materials are expected to be returned in the condition that they were rented. If materials are lost and/or broken, they shall be replaced at full cost.

Additional services that MAY require a fee: placement of table linens, table top décor including placing candles, table numbers, Room Switch over including décor or vases from the ceremony for re-use in the reception, etc. I reserve the right to determine fees for these and other services on a case-by-case basis, and will discuss any fees with you.

Consent: You, the client consent to allow us to access photographic or video graphic images obtained and can be used in our portfolio, website and social media marketing for Leigh Florist, LLC as well as submission to any wedding related web or print media.